



AGENDA ITEM NO. 6

Dundry View Neighbourhood Partnership

17th December 2012

Report of: Emily Smith

Title: Community Safety Officer Delivery Agreement

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Recommendation

- (1) That the NC notes the progress and updates on the neighbourhood community safety priorities
- (2) That the NC notes the progress and updates on the full CSO work plan presented at September 2012 Neighbourhood Partnership meeting

Report

Priority 1: Tackle Hate Crime

Actions and achievements

- PSP started, research in to the issue across Dundry View taking place.
 Partners and support agencies contacted and on board. Next multiagency meeting on December 3rd.
 - Full page Wham article on hate crime and services that can be provided, help and advice information. May 2012 Issue
 - Majority of PCSOs have had awareness training on disablist hate crime from DICE (Disablist incidents and Crime Education) July 2012
 - Independent research work to be carried out to establish qualitative and quantitive baseline and give recommendations on future work.

Partnership working and funding secured (if applicable) for neighbourhood priorities

 Funding secured for research work £2k from Neighbourhood Delivery Team, £1k from Equalities within Bristol City Council and £3k from CYPS extended schools.

Priority 2: Reduce the fear of crime and increase confidence:

Actions and achievements

- Day of Action around street drinking in Withywood Park September 2012, coordinated Police and Streetwise led event. Engaging with drinkers offering support and advice.
- Community Safety Officer has attended all but one neighbourhood forum meetings and supported community events promoting reporting and providing information on council and police services to tackle community based issues. Positively contribute to the NF discussions and often able to direct residents with problem to a solution. Complex issues taken to NDT for joint action.
 - Including attended/helped at a Jubilee event at HBH Community Action, June 2012 and Christmas Fair.
 - Attended 4 housing lead walkabouts Apr-Dec.
 - Organised 4 site visits, door knocking, engagement and walkabouts Apr – Dec; attended further 3 organised by others
- Problem solving training offered to residents and officers across the partnership. The training is to encourage all participants to take an active role in leading on problem solving in their community, IDPARTNERS.
 - 3 training sessions delivered by officer with further date in February planned.
 - Trained 30 officers/volunteers and residents Apr-Dec
- Community Safety Officer has responded to both community and councillor request for information to bring about quick resolving of issues and signposted when appropriate to the correct police or council department ensuring that feedback is given
- Promote and support local PCSO to train residents in Speed Watch. Prepare a request for funding to support volunteers from NDT funds to the value of £200. Funding granted.

Priority 3: Tackle ASB

Actions and achievements

- St Peters Rise has experienced high levels of ASB over the last few months working with the ASB Case Officer, Police, Housing and Youth Services to deal with issues. Safer Bristol ASB worker leading and CSO supporting.
 - CCTV fitted at key location to capture any offending/criminal behaviour.
 - o High visibility policing.
 - o Wham news article explaining the work and why it is needed.
 - Door knocking and survey work with businesses and residents
 - o Pro-active youth engagement and work with the young people.
 - Have had positive feedback from local organisations/ businesses on reduction of the issue although on-going work is still continuing.
- Promotion of Young Transformers funding streams to all local schools and youth projects. Successful bids:
 - o Rm 13 Hartcliffe arts project based within Willmott Park
 - South Bristol Youth Forum successful bid.
- Incidents of Anti Social Behaviour have reduced by 16% in Quarter 1&2 (April – Sept) 2012-13 compared to last year (2011-12).
- Work is ongoing to tackle ASB around nuisance motorbikes, successful NDT funding bid to pay for lamppost tri-signs concerning ASB, motorbike nuisance and Police 101 number.
- Promote community led reporting of problems and issues,
 Neighbourhood Watch, supporting existing residents ensure relevant reporting details are up to date and available locally.
 - Attended -Asda Whitchurch Event although out of area, many residents in Whitchurch Park access it.
 - Support HBH and BSCW regularly (at least monthly) as key local organisations focussing on ASB and crime.
 - CSO attended and supported event with Knightstone Housing for their tenants.

Priority 4: Tackle Drugs

Actions and achievements

 Regularly update Op Beacon (Police team which focuses on drugs within communities) on local intelligence from the community.

- Support Op Beacon on raids in the community and speak to residents surrounding the property being raided. Several successful raids have taken place over last 8 months. Updates to be given when cases go through court process.
- Continue to work with Op Beacon, local Beat team and housing on problem locations and properties.
 - Promote good multi-agency work amongst the community on positive outcomes within Dundry View.
 - Held open session in Millmead House for residents to bring worries or issues.
- Promote awareness of and referrals to drug support networks and provide link to Safer Bristol Drugs Strategy Team especially at a time of flux with the new commissioning of drugs services within communities.
 - Publicise and promote key messages from the Drugs Strategy Team

Priority 5: Facilitate Partnership Activity Facilitate Partnership Activity

Actions and achievements

- Support NDT as ID PARTNERS champion, deliver ID PARTNERS problem solving training as required
 - Administer and support NDT at monthly meetings.
 - 4 Training sessions booked in for 2012/13 where CSO will be the trainer 3 already delivered

Priority 6: Publicity

Actions and achievements

- Improve the publicity of Neighbourhood Forums and increase awareness of community safety reporting mechanisms.
 - Work with Heather Williams Neighbourhood Worker at events, forums and problem locations highlighted at Forums.
 - Long Way Avenue, door knocking and questionnaires
 - Lynde Close lane way problems site visit with agencies
 - Derham Road lane way problems door knocking and questionnaires
- Collate local tackling crime good news stories from Dundry View to citywide and ensure they are published through Safer Bristol's marketing and communications schedule
 - Spoke on Radio Bristol supporting 'In My Area' program on Hartcliffe (July 2012)